

Is your vehicle broken down? Follow these steps

SAFETY

- Turn on your hazard lights.
- If it is safe, get out of the vehicle and stand or sit safely on the grass well away from the vehicle in a safe location.
- If you must remain in the vehicle, keep your seatbelt on until you exit the vehicle when help arrives.
- If the car is on, ensure the tail pipe is clear of obstruction like snow.

CALL

- Call **roadside assistance** at 1-866-329-3471
- Select option **8**, then option **4**
- Tell the operator you are calling for roadside assistance using your **Wright Express Card**
- **Account Number:** 0455001125749
- **Card Number:** 69004651037
- **Expiration Date:** January, 2021
- **Your PIN:** (Your student ID, Employee ID, or Authorized Driver ID)
- ***Be sure to have the vehicle information ready (make, model, year)***
- *If you are told to call Wright Express directly the number is 1-888-774-4939.*

CHECK

- Call the Security Communications Center (725-3500) to review the steps you took, what your status is, and how long until help arrives.
- Follow the directions the communications operator gives to you.