HOW TO RETRIEVE YOUR COVID-19 TESTING RESULTS

Your COVID-19 testing results should be available online within 24—36 hours after the day you test. Please follow these steps carefully to retrieve your results from the Broad Institute. PLEASE NOTE: You cannot reset your password without first registering for an account. You must start with the registration email from CareEvolve@lknotification.com which includes a link and a registration code and follow the instructions within the email.

1. You will receive an email from CareEvolve@lknotification.com which includes a link and a registration code. Click on the link.

2. Enter your Bowdoin email address and the registration code. Click on Begin Registration.

3. Verify your identity by confirming the Broad database information. Click Next.
4. Set two security questions and answers and add a password. Type the password a second time. Click on Register.

5. A confirmation of your successful registration will be displayed. You will receive an email allowing you to log in for your results.

6. Confirmation email with link and confirmation code.

   Confirmation code: 6FJ0B262C2

   Click on this link
7. On this CareEvolve page, enter in the confirmation code from the email and complete a simple reCAPTCHA (eg “click on all the pictures of traffic lights”).

8. Reenter your email and the password that you set in Step 4.

9. You will see a results table with one row per order. Clicking on the row will display the specific test result for that order on that specific DATE.
10. Results detail or what you will see if you click into a row on the table.

11. Your profile can be updated at any time by clicking on the Profile tab.

12. Click on the Security tab to update your password.

13. If users are unable to login, clicking the “Forgot Password” link on the login page displays support info and options for resetting their password.