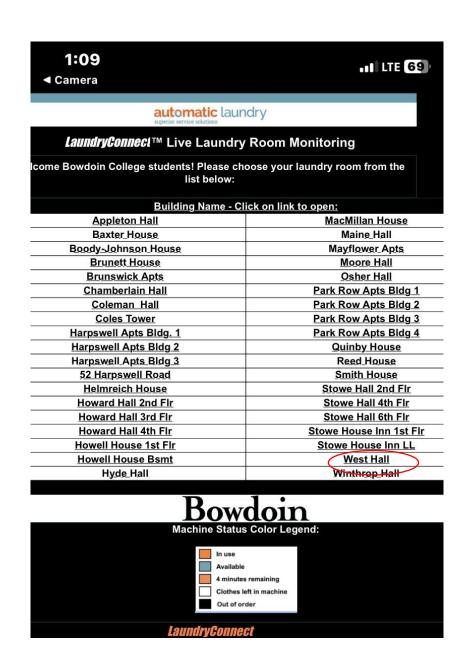
## **How to Place a Laundry Machine Service Request**

These machines, owned and operated by Automatic Laundry, are designed as "free play" which means you don't get charged for service each time you use the machine.

If you are having problems with a machine, place a **Service request** by using this QR code to get directed to Bowdoin's Laundry Connect website (https://laundrytrackerconnect.com/Bowdoin/Bowdoin.html)





From the Bowdoin Laundry Connect homepage click on the dorm you are experiencing the problem in – for this example we will use West Hall.

That will take you to the West Hall page, where you can check live status of all the machines. If you scroll to the bottom you see where you need to fill in your Email, your phone # (optional) and what issue you are having with the machine or the room. It would be helpful to include the machine number you are experiencing the problem with and any code number the machine might be displaying. You can also call their Service Request Line at 617-969-4340.

