

# How to Place a Laundry Machine Service Request

These machines, owned and operated by Automatic Laundry, are designed as “free play” which means you don’t get charged for service each time you use the machine.

If you are having problems with a machine, place a **service request** by using this QR code to get directed to Bowdoin’s Laundry Connect website ( <https://laundrytrackerconnect.com/Bowdoin/Bowdoin.html>)



1:09

Camera

LTE 69

automatic laundry

superior service solutions

LaundryConnect™ Live Laundry Room Monitoring

Welcome Bowdoin College students! Please choose your laundry room from the list below:

Building Name - Click on link to open:

<a href="#">Appleton Hall</a>	<a href="#">MacMillan House</a>
<a href="#">Baxter House</a>	<a href="#">Maine Hall</a>
<a href="#">Boody-Johnson House</a>	<a href="#">Mayflower Apts</a>
<a href="#">Brunett House</a>	<a href="#">Moore Hall</a>
<a href="#">Brunswick Apts</a>	<a href="#">Osher Hall</a>
<a href="#">Chamberlain Hall</a>	<a href="#">Park Row Apts Bldg 1</a>
<a href="#">Coleman Hall</a>	<a href="#">Park Row Apts Bldg 2</a>
<a href="#">Coles Tower</a>	<a href="#">Park Row Apts Bldg 3</a>
<a href="#">Harpwell Apts Bldg. 1</a>	<a href="#">Park Row Apts Bldg 4</a>
<a href="#">Harpwell Apts Bldg 2</a>	<a href="#">Quinby House</a>
<a href="#">Harpwell Apts Bldg 3</a>	<a href="#">Reed House</a>
<a href="#">52 Harpswell Road</a>	<a href="#">Smith House</a>
<a href="#">Helmreich House</a>	<a href="#">Stowe Hall 2nd Flr</a>
<a href="#">Howard Hall 2nd Flr</a>	<a href="#">Stowe Hall 4th Flr</a>
<a href="#">Howard Hall 3rd Flr</a>	<a href="#">Stowe Hall 6th Flr</a>
<a href="#">Howard Hall 4th Flr</a>	<a href="#">Stowe House Inn 1st Flr</a>
<a href="#">Howell House 1st Flr</a>	<a href="#">Stowe House Inn LL</a>
<a href="#">Howell House Bsmt</a>	<a href="#">West Hall</a>
<a href="#">Hyde Hall</a>	<a href="#">Winthrop Hall</a>

Bowdoin

Machine Status Color Legend:

In use

Available

4 minutes remaining

Clothes left in machine

Out of order

LaundryConnect

From the Bowdoin Laundry Connect homepage click on the dorm you are experiencing the problem in – for this example we will use **West Hall**.

That will take you to the West Hall page, where you can check live status of all the machines. If you scroll to the bottom you see where you need to fill in your Email, your phone # (optional) and what issue you are having with the machine or the room. It would be helpful to include the machine number you are experiencing the problem with and any code number the machine might be displaying. You can also call their Service Request Line at 617-969-4340.

2:50

LTE 59

Back

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LaundryConnect

In use

Available

4 minutes remaining

Clothes left in machine

Out of order

West Hall

Bowdoin

1

2

3

4

5

6

7

8

9

10

11

Toggle compact view

Live Statuses

Machine	Size	Status
Washer 1	Frontload Washer	Available
Washer 2	Frontload Washer	Cycle Finished
Washer 3	Frontload Washer	In Use 4 min. left Create Alert
Washer 4	Frontload Washer	Available
Washer 5	Frontload Washer	Cycle Finished
Dryer 6	Stack Dryer Upper	Available
Dryer 7	Stack Dryer Lower	In Use 49 min. left Create Alert
Dryer 8	Stack Dryer Upper	In Use 43 min. left Create Alert
Dryer 9	Stack Dryer Lower	Available
Dryer 10	Stack Dryer Upper	Available
Dryer 11	Stack Dryer Lower	Available

Email me at [member@bowdoin.edu](#) when machines are available

Send a service message

Report any issues straight to us

Your Email

Your Phone (optional)

Comment(s)

Let us know about any issue you found with a machine or the facility