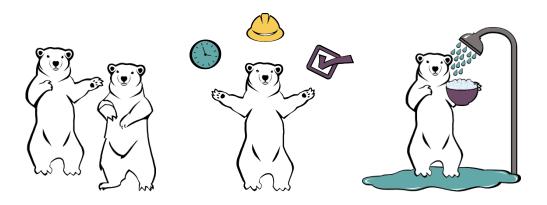


# Coping with COVID-19 Resources for Resilience

The following list of resources has been created to assist you in having easy access to important resources. This is intentionally NOT an all-inclusive list. Rather, the resources suggested have been vetted to ensure quality of information and the source and to minimize your "hunt and peck" experience through endless links.







When our own brain is under distress, our thinking can become rigid and tunneled. By listening to others, we are not only more able to meet their needs effectively and accurately, but we are also able to expand our own tunneled view. Listening helps the person who needs to be heard as well as the listener.

### **Active Listening Skills**



### **ARTICLE: Types of Listening Skills With Examples**

https://www.thebalancecareers.com/types-of-listening-skills-withexamples-2063759



### 10 Steps to Effective Listening

Source: Forbes

https://www.forbes.com/sites/womensmedia/2012/11/09/10-steps-to-effective-listening/#6abaa7df3891

### **Listen to Your Body**



Listening To Your Body: Often ignored signs that you are under too much stress

Source: Psychology Today

https://www.psychologytoday.com/us/blog/dont-worry-mom/201410/listening-your-body

### **Leadership and Listening**



COVID-19: 6 Questions Managers Should Be Asking Employees While Working from Home

Source: INHERSIGHT

https://www.inhersight.com/blog/insight-commentary/managing-remote-team-during-coronavirus? n=72887870#





Knowledge is often our greatest tool when dealing with a highly distressing event or circumstance. The better we understand what is happening, whether about the circumstance itself or our own reactions to it, the more equipped we become to overcome the impact and minimize the distress for ourselves and others.

"Why am I not like myself?"

### How Trauma and Chronic Stress Impact the Brain



### **ARTICLE: How PTSD and Trauma Affect Your Brain Functioning**

https://www.psychologytoday.com/us/blog/the-mindful-self-express/201809/how-ptsd-and-trauma-affect-your-brain-functioning



VIDEO: Trauma and the Brain

https://youtu.be/b n9qegR7C4



**VIDEO: Chronic Stress and the Brain** 

https://youtu.be/WuyPuH9ojCE

"Why is this homeschooling thing so hard?"

### Toxic Stress and the Child's Brain



**VIDEO: The Biology of Toxic Stress** 

https://youtu.be/Z4CD6jyWw2A



### VIDEO: Learning brain versus survival brain

https://youtu.be/KoqaUANGvpA

"What do we need to know to help workers survive and thrive through this crisis?"

### Understanding a Trauma-Informed Approach to the COVID-19 Response



Source: Trauma Informed Oregon

https://traumainformedoregon.org/wpcontent/uploads/2020/03/Considerations-for-COVID-19-Trauma-Informed-Response.pdf

### **Resilience During Tough Times**



# WEBINAR: Why are Some People More Resilient than Others During Perilous Times?

Source: International Society for Traumatic Stress Studies (1 hour presentation by Dr. Ann S. Masten)

https://istss.org/education-research/online-learning/free-recordings#Resilience

#### Post-Traumatic Growth From the Coronavirus

• When people think of traumatic experiences and times, they often focus on the negative consequences but we also know that as human beings we often grow and learn even in the hardest of times. This is called Post-Traumatic Growth.



Source: ACES Connection

 $\underline{https://www.acesconnection.com/blog/post-traumatic-growth-from-the-corona-virus-finding-hope}$ 

### Why Helping Others Helps Us



### Coping with COVID-19 in Community

Source: Anxiety and Depression Association of America (ADAA)

https://adaa.org/learn-from-us/from-the-experts/blog-posts/consumer/coping-covid-19-community





A hallmark of a highly distressing and potentially traumatic event is the sense of powerlessness that often accompanies it. The antidote to powerlessness, is action. For some, that may mean rushing to the front lines by being a first responder or donating blood, for others it means finding other ways to help like creating support chains or sewing face masks. Helping others combats our own sense of helplessness and powerlessness all while making a difference to others.

### Help Yourself

Most of us have managed through very difficult times before but when we are under extreme stress, our amygdala takes over and we struggle to access the information in our frontal lobe, including how to cope with our stress and fear. Oftentimes, we only require a reminder on what we need to do to sort through but sometimes we find that old skills are not working. Below you will find both things that you already know how to do and have perhaps forgotten as well as new suggestions.

"I am not coping well, what do I do?"

### **Coping Skills**



Digital toolkit for coping with COVID-19

Source: American Foundation for Suicide Prevention

https://afsp.org/campaigns/covid-19/

### **Learn Crisis Survival Skills:**



Source: Now Matters Now

https://www.nowmattersnow.org/



### Additional crisis skill videos:

Source: Rutgers University

https://www.youtube.com/playlist?list=PLVILbxLe1Eo51f-BqC3u48AyikKun3mcT

### **Pre-Existing Mental Health Conditions**

If you have a pre-existing addiction or substance use disorder:

• On-Line 12-Step Programs:



https://www.12step.org/social/online-meetings/



https://www.smartrecovery.org/



http://aa-intergroup.org/directory.php

If you have a pre-existing mental health condition, how do I get on-line therapy?

• On-Line Counseling:



**Better Help** 

https://www.betterhelp.com/

# "How do I take care of myself when I am stuck at home?"

### **Self Care**

#### Additional On-Line Mental Health Tools:



### Safe Space

https://www.vibrant.org/safespace/



#### **Online Mental Health Resources**

https://kathrynhgordon.com/2020/03/13/online-mental-health-resources/



### Workout at Home app

https://www.downdogapp.com/



### One pleasant activity and one mastery activity per day:

https://www.cedarkoons.com/post-1/staying-home

### Sleep



### Sleeping tips when staying indoors during isolation period

Source: Monash University Healthy Sleep Clinic, Turner Institute for Brain and Mental Health and Stanford University

https://github.com/beisci/SleepInfo/blob/master/sleep in isolation.md

"How do I work from home without losing it?"

### How to work from home without losing your sanity



### How to work from home without losing your sanity

Source: CNN Business

https://www.cnn.com/2020/03/12/success/work-from-home-tips/index.html

# Help Someone You Care About

### Help Children and Teens

As adults, we often underestimate the impact of experiences on children. While so many of us are worried about health and economics, being bored hardly seems catastrophic. However, understanding human development is important. Children have a biological need for social interaction, physical activity and learning so the inability for them to attend school goes far beyond just being "bored". Parents are trying to manage a lot and children are trying to understand and cope. It is very hard on everyone but here are some resources to help you sort it out.

## "How do I help my kids?"



### Helping children cope emotionally with the coronavirus (COVID-19)

Source: American Academy of Experts in Traumatic Stress

https://www.aaets.org/helping-children-cope-emotionally-with-coronavirus



### A COVID-19 Coping Workbook for Kids Under 7 -- in many languages:

https://www.mindheart.co/descargables

#### VIDEOS:



### Tips for Parents with Kids at Home During COVID-19

Source: Child and Adolescent Mood and Anxiety Treatment Program at the University of Miami

https://vimeo.com/channels/1547281

### WEBINARS: (Free)



### Parenting and Self Care in an Age of Uncertainty

Source: Dr. Regine Galanti

https://www.longislandbehavioral.com/blog/2020/3/17/coronavirus



### **Practical Tips for Parents During COVID-19**

Source: Dr. Melissa Kimber

https://www.locke-psychotherapy.com/post/providing-emotional-practical-support-for-a-child-or-adolescent-during-covid-19



### **Six Social Distancing Tips for Parents**

Source: Children's Health

https://www.childrens.com/health-wellness/6-social-distancing-tips-for-parents



### **Coping Skills for Teens**

Source: Stony Brook University

http://www.schleiderlab.org/yes.html

### **Help Elders**

# "How do I support my aging loved ones?"

Most of us imagine aging and retirement as spending our days relaxing on a beach and spoiling the children in our lives. Sadly, that is not the reality of being an elder during the Coronavirus. Many of them are watching their retirement savings deplete, are on a fixed income and are unable to receive basic medical care that they need to remain healthy both physically and emotionally. They need our support more than ever.

Older adults, especially in isolation and those with dementia or other health vulnerabilities, may become more anxious, angry, stressed, agitated, and withdrawn during the Coronavirus crisis. Reach out often and communicate with clarity, brevity and respect.



### COVID-19: We Must Care for Older Adults' Mental Health

SOURCE: American Foundation for Suicide Prevention

https://afsp.org/covid-19-we-must-care-for-older-adults-mental-health/



### Coronavirus and COVID-19: Caregiving for the Elderly

Source: Johns Hopkins Medicine

https://www.hopkinsmedicine.org/health/conditions-and-diseases/coronavirus/coronavirus-caregiving-for-the-elderly

### Help the Helpers

"How can we support our essential workers on the front lines of this crisis?"

While some of us are grappling with grieving canceled events and trying to manage parenting and working from home 24/7, other are putting themselves at risk by remaining at the job site in order to continue the operations so the rest of the world can function. These "first responders" are heroic. Many were already under incredible job strain before this crisis hit and are now dealing with an even more intense and high-stakes environment.

Help the First Responders – acknowledge that responding to COVID-19 can take an
emotional toll on them that may lead to burnout and emotional fatigue. Notice any
secondary traumatic stress emerging resulting from exposure to another individual's
traumatic experiences. Offer them self-care opportunities and make sure they get a break
from news coverage.



### **Disaster Responder Support**

https://www.samhsa.gov/dtac/disaster-responders



**Emergency Responders: Tips for taking care of yourself** 

https://emergency.cdc.gov/coping/responders.asp



### **Responder Strong**

https://responderstrong.org/



**Bulletproof App for First Responders** 

https://www.100club.org/wellness/

### **Help Your Community**

"Who is most vulnerable and how can I help?"



### 10 ways to help others during the coronavirus outbreak

https://www.positive.news/society/10-ways-to-help-others-during-the-coronavirus-outbreak/



### Volunteer from Home with KyndKits

https://projecthelping.org/kyndkit/



### Health Justice & COVID-19:

https://www.healthaffairs.org/do/10.1377/hblog20200319.757883/full/





Crisis times are an essential moment for managers and leaders to know how to support their teams. Actions taken now make the difference between workforces that pull together or ones that get driven apart.

### **Resilience & Effective Leadership**



### What Employees Need from Leaders Right Now

Source: Gallup

https://www.gallup.com/workplace/297497/covid-employees-need-leaders-right.aspx



The heart of resilient leadership: Responding to COVID-19 -- A guide for senior executives

Source: Deloitte

https://www2.deloitte.com/us/en/insights/economy/covid-19/heart-of-resilient-leadership-responding-to-covid-19.html

### **Management Complexity**



### Managing telecommuters in a pandemic? Here are 8 management tips

Source: www.zdnet.com

https://www.zdnet.com/article/managing-telecommuters-due-to-novel-coronavirus-here-are-8-managemcent-tips/